CLASS SPECIFICATION County of Fairfax, Virginia

<u>CLASS CODE</u>: 1877 <u>TITLE</u>: SYSTEMS PROGRAMMER III <u>GRADE</u>: S-31

DEFINITION:

Under general supervision, manages, plans, and supervises the work of a systems programming unit of at least two or more programmers; researches and analyzes the most complex operating systems; personally manages complex projects that include integration of several products and/or that can impact County IT users; and supervises; and performs related work as required.

DISTINGUISHING CHARACTERISTICS OF THE CLASS:

The Systems Programmer III class is distinguished from Systems Programmer II in that Systems Programmer III positions have full management and supervisory responsibility for a systems programming unit whereas Systems Programmer II positions have lead responsibility or responsibility for the systems programming projects requiring the most expertise and experience.

ILLUSTRATIVE DUTIES:

Plans, organizes, coordinates, assigns, and evaluates the work of lower level systems programmers;

Provides work counseling as needed;

Defines staff training needs and provides training and guidance to staff;

Participates in the hiring of new employees;

Prepares annual training plans for staff;

Performs all necessary personnel, software, and hardware planning functions to implement and maintain executive computer systems;

Monitors the operating environment to ensure sufficient computer resources are available to supply satisfactory and sufficient services;

Monitors and revises enhancements, modifications, and operational needs of system software to ensure they meet user needs and requirements;

Allocates an appropriate mix of systems programmers to data processing projects and maintenance of assigned systems;

Establishes task priorities and ensures that systems are enhanced and maintained within appropriate time constraints;

Develops and maintains system related standards and procedures;

Provides status reports to management on assigned projects;

Serves as project leader for the most complex projects;

Develops work plans for new systems, enhancements, and modifications;

Serves as problem and change coordinator;

Tracks changes and identifies changes that result in problems;

Analyzes trends and evaluates attainment of change management objectives, assures changes are made according to established procedures;

Researches, evaluates, and introduces new technology to staff;

Promotes the use of new software, software techniques, and hardware;

Assures compliance with established standards;

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Participates in capacity planning and long-range planning to enhance the County's automated systems;

Provides technical support for other development and maintenance programmers and analysts;

Provides Level 3 assistance to users;

Participates in budget preparation;

Provides assistance to other staff as needed;

Provides guidance, assistance, and training to less experienced workers.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES:

Thorough knowledge of the appropriate mainframe computer operating systems;

Thorough knowledge of programming principles;

Thorough knowledge of multi-platform program languages;

Thorough knowledge of the operating system software of an electronic data processing system; Considerable knowledge of the capabilities, operating requirements, and unique characteristics of the system hardware;

Considerable knowledge of block diagraming, flow charting, and procedural report writing;

Knowledge of effective supervisory methods and techniques;

Knowledge of planning methods and techniques;

Ability to research, develop, design, implement, and maintain complex operating systems;

Ability to diagnose systems problems and to provide clear, understandable solutions;

Ability to plan, organize, coordinate, assign, and evaluate the work of less experienced employees;

Ability to define staff training needs and to provide guidance and training to less experienced staff:

Ability to efficiently monitor program development and thoroughly document necessary system modifications and enhancements;

Ability to establish and maintain effective business relationships;

Ability to prepare clear, structured programs of a highly complex nature for efficient machine utilization;

Ability to write comprehensible user system documentation;

Ability to communicate with users and translate technical matters into understandable terms;

EMPLOYMENT STANDARDS:

Any combination of education, experience and training equivalent to the following:

Possession of an associate's degree in computer science or related field; PLUS

Five years' systems programming experience; OR

Possession of a bachelor's degree in computer science or closely related field; PLUS

Three years' systems programming experience in a complex information systems environment.

CERTIFICATES AND LICENSES REQUIRED

None.

ESTABLISHED: May 24, 1999